

TCM GROUP

Putting
People First™

Customer of the Week



UNIVERSITY OF
BATH

Peter Eley & Abi Phillips

Deputy Directors at University of Bath

Let's begin

Ready for launch

Project kick off

January 2023

**Engagement with
key stakeholder
groups**

February 2023

**Resolution
Framework
implementation**

March 2023

**Training incl.
Routes to
Resolution**

May 2023

**Training incl. Hr
as Coach &
Mediator and
Team Facilitation**

June 2023

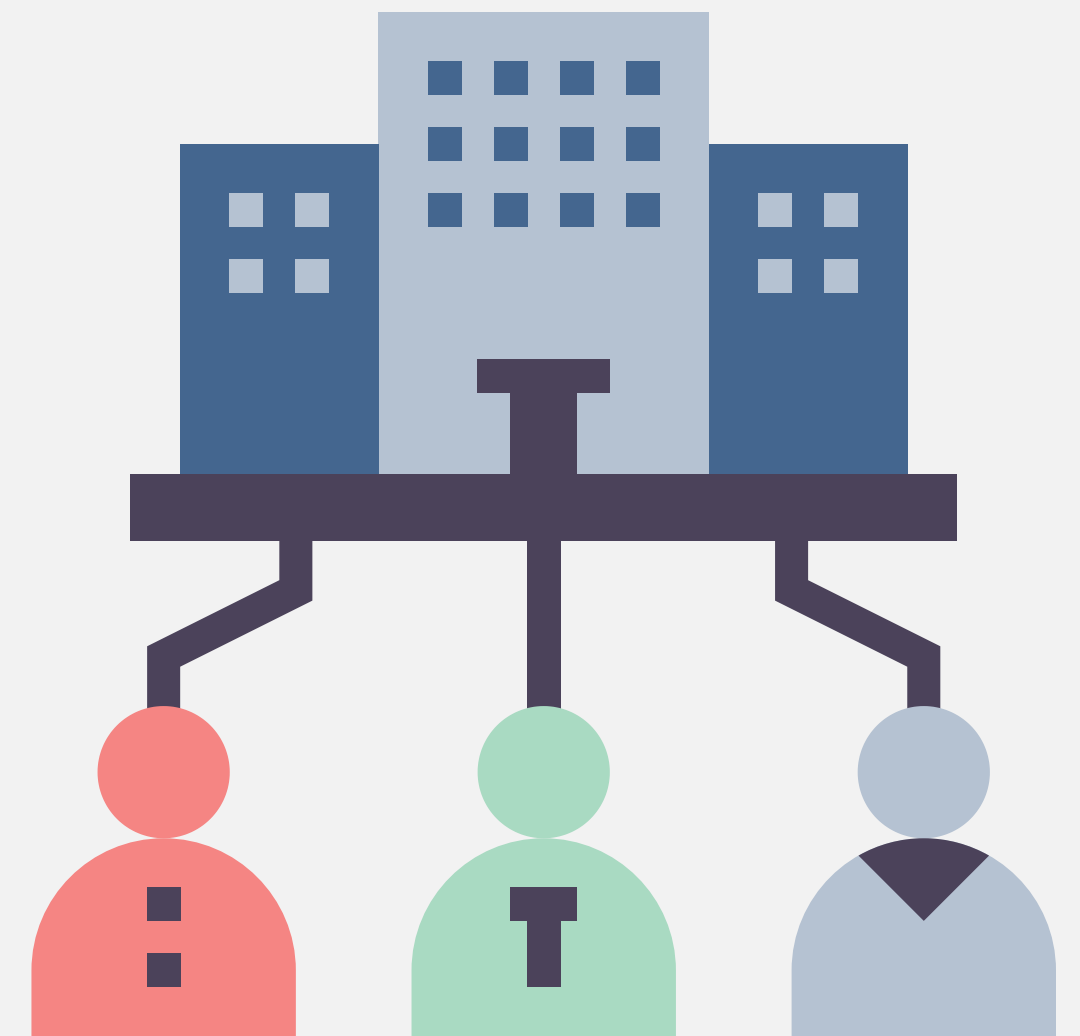


A mission of collaboration

TCM started working with the University of Bath to implement their Resolution Framework in January 2023.

Since then, we have covered a lot of ground as we work with key stakeholders in the organisation to set the scene for a new approach to resolution.

Meetings with HR groups, senior leaders, and staff & student unions have led to a ground-breaking shift in how the University handles grievances.



Empowered by experts



Marie Coombes
TCM Consultant Partner



Abi Phillips
Deputy Director of Culture and Inclusion



Peter Eley
Deputy Director of HR Services

TCM, with support from our wonderful consultant Marie Coombes, continues to deliver training and finalise the Resolution Framework.

We look forward to continuing to work with Peter, Abi and the rest of the University of Bath team as they take this exciting step forward.

The TCM perspective

Working with Peter, Abi & the rest of the team at the University of Bath has been a great pleasure.

They are leaders in the space of transformational culture and we are delighted to be partnering with them as they implement a Resolution Framework. The Framework is expected to launch in the autumn of 2023 and we look forward to supporting them in years to come.

HANNAH COTTON
PEOPLE & CULTURE STRATEGY COORDINATOR

