

TCM
GROUP

Putting
People First™

Customer of the Week



Helen McGowan

Casework and Policy Advisor at The Health
and Safety Executive

Let's begin

Creating a healthy, happy and harmonious workplace



The Health and Safety Executive (HSE) is Britain's national regulator for workplace health and safety. It prevents work-related death, injury and ill health. HSE is an executive non-departmental public body, sponsored by the Department for Work and Pensions.

Our trusted partnership began in August 2022, when HSE contacted TCM to enquire about training up some new mediators within the organisation. HSE wanted to prioritise health - not just the safety kind - by ensuring that any conflicts, complaints or concerns between colleagues could be resolved with compassion and care.



We delivered three sets of our flagship National Certificate in Workplace Mediation course, establishing a group of TCM-accredited internal mediators. By conducting mediations with our unique FAIR Model, HSE are working to provide a safe space for workers to share experiences and stay vulnerable.

It's bringing a whole new depth to health and safety at work.

Nick's knack for mediation



Each course was led by our expert trainer and consultant partner Nick Snaith.

Nick is a former UK Law Enforcement officer with 26 years of experience in investigative and intelligence led policing in the UK and overseas.

Nick has been a qualified trainer, assessor since 2010 and more recently as in Internal Quality Assurance. He has delivered operational, tactical and strategic programmes to organisations and governments in the UK and around the world. Nick also currently designs and delivers courses in workplace conflict and talent development within the commercial sector specialising in meditation, investigation skills, team facilitation and leadership development.

Coordinated by Cameron

I have had the absolute pleasure of setting up The Health and Safety Executive's 3 sessions on our flagship National Certificate in Workplace Mediation course. I am so thankful for all the help and assistance from Helen, she was great to work with and always lovely to speak to. HSE were a great organisation to have on our training sessions and I know they will all make amazing mediators in the future!

CAMERON DUNCAN
TRAINING & EVENTS COORDINATOR

