

TCM
GROUP

Putting
People First™

Customer of the Week



Chelsea and Westminster Hospital

NHS Foundation Trust

Andrew Snell

Lead ODP at Chelsea and Westminster
Hospital NHS Foundation Trust

Let's begin

Getting TCM accredited

Mediation is a powerful and indispensable tool for individuals, organisations, and communities alike.

Training to become an accredited mediator will make your workplace (and the world) a more compassionate, collaborative and communicative space.

...and it all happened in 5 days for trainee Andrew.



Day 1

Introducing mediation

Day 2

Learning skills

Day 3

Dealing with conflict

Day 4

Observed role plays

Day 5

Continued role plays and feedback

Name: Andrew Snell

Notes:

Goals:

- Become a TCM accredited mediator
- Spread awareness about conflict resolution
- Understand the process, principles and philosophy of mediation

Guided by leading mediators



RACHAEL STIDDARD, ANDI HARGREAVES, GEMMA BROMFIELD



I have wanted to do this course for such a long time and it was amazing. The week was hard with lots to take on but we were all looked after so well and supported throughout.

I really feel empowered now to learn more. Thank you.



Coordinated by Cameron

Andrew was a pleasure to have on our flagship National Certificate in Workplace Mediation course. When communicating, he was always so polite and showed such a lovely excitement for the course. I am so glad that he found the session so empowering, the trainers for the session were singing very high praises for Andrew and said that he was an absolute gem to train. Good luck in your mediating journey and please stay in touch!

CAMERON DUNCAN
TRAINING & EVENTS COORDINATOR

